Mississippi Relay Services is a communications system that allows hearing persons and Deaf. hard of hearing, or speech-impaired persons to communicate by telephone. As mandated by the Public Service Commission, all providers of basic local exchange telephone service must share in the cost of providing Telecommunications Relay Service (TRS). Sprint Relay provides TRS service on behalf of all basic local exchange service providers in Mississippi.

Relay Services are fast and easy to use. There is no additional charge to use this service. Only normal telephone charges will be applied. There are no limits to the length or number of calls you place.

Communication Assistants (CA's) have had training in Deaf Culture, Deaf/blind Culture and Technology as well as exposure to American Sign Language.

Users may reach the Mississippi Relay Center at the phone numbers listed below or dial 7-1-1:

For Hearing Callers:

- Voice to TTY/VCO/HCO/STS 7-1-1 or 1-800-855-1000
- Voice to CapTel 1-877-243-2823
- Spanish 7-1-1 or 1-800-582-2544

For Deaf Callers:

- TTY to Voice 7-1-1 or 1-800-582-2233
- Spanish to Voice 7-1-1 or 1-800-582-2544

For Deaf-Blind Callers: TeleBraille to Voice

7-1-1 or 1-800-366-6888

For Hard-of-Hearing Callers:

• Voice Carry-Over

7-1-1 or 1-800-582-0756

For Speech-disabled Callers:

- **Speech-to-Speech** 7-1-1 or 1-800-582-2395
- Hearing Carry-Over 7-1-1 or 1-800-253-0191

Mississippi Relay's Customer Services:

- 1-800-676-3777 (TTY/ASCII/HCO/Voice/VCO)
- 1-800-676-4290 (Español) (TTY/ASCII/HCO/Voz/VCO)

CapTel's Customer Services:

- 1-888-269-7477
- 1-866-670-9134 (Español)

Sprint's TTY Operator Service:

• 1-800-855-4000

For More information visit Mississippi Relay Services website at:

www.mississippirelay.com