

North Carolina Relay Services is a communications system that allows hearing persons and Deaf, hard of hearing, or speech-impaired persons to communicate by telephone. As mandated by the Public Service Commission, all providers of basic local exchange telephone service must share in the cost of providing Telecommunications Relay Service (TRS). North Carolina Relay provides TRS service on behalf of all basic local exchange service providers in North Carolina.

Relay Services are fast and easy to use. There is no additional charge to use this service. Only normal telephone charges will be applied. There are no limits to the length or number of calls you place.

Communication Assistants (CA's) have had training in Deaf Culture, Deaf/blind Culture and Technology as well as exposure to American Sign Language.

Users may reach the North Carolina Relay Center at the phone numbers listed below or dial **7-1-1**:

For Hearing Callers:

- **Voice to TTY/VCO/HCO/STS**
7-1-1 or 1-877-735-8200
- **Spanish-to-Spanish**
7-1-1 or 1-877-825-2448
- **Spanish-to-English**
7-1-1 or 1-877-825-2448

For Deaf Callers:

- **TTY to Voice**
7-1-1 or 1-800-735-2962
- **ASCII to Voice**
7-1-1 or 1-888-762-2724
- **Spanish-to-Spanish**
7-1-1 or 1-877-825-2448
- **Spanish-to-English**
7-1-1 or 1-877-825-2448

- **900 Service**

900-230-3300

NOTE: The caller is responsible for direct billing.

For Deaf-Blind Callers:

- **TeleBraille to Voice**
7-1-1 or 1-800-735-2962

For Hard-of-Hearing Callers:

- **Voice Carry-Over**
7-1-1 or 1-877-735-8260

For Speech-disabled Callers:

- **Speech-to-Speech**
7-1-1 or 1-877-735-8261
- **Hearing Carry-Over**
7-1-1 or 1-800-735-2962

For More information visit North Carolina Relay Services website at:

www.RelayNC.com